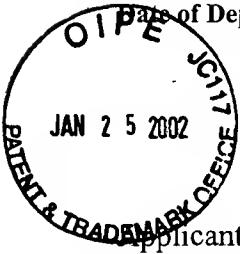


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Date of Deposit: January 25, 2002



Attorney Docket No. 23484-022

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Corine A. Bickley, et al.
Serial No.: 09/997,298
Filing Date: November 29, 2001
Title: USE OF HISTORICAL DATA FOR A VOICE APPLICATION INTERFACE
Examiner: Not Yet Assigned
Art Unit: 2641

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Commissioner for Patents and Trademarks
Washington, D.C. 20231

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TRANSMITTAL LETTER

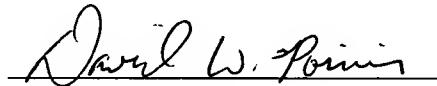
Sir:

Enclosed herewith for filing in the above-identified patent application are the following documents:

1. Information Disclosure Statement;
2. PTO Form 1449;
3. Copy of Cited References; and
4. Return Postcard.

In connection with the foregoing matter, please charge any fees that may be due, to Deposit Account Number 50-0311, Ref. No. 23484-022. A duplicate copy of this letter is provided for this purpose.

Respectfully submitted,



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Date: January 25, 2002